



Lucky Draw Terms and Conditions

The following requirements must be met to qualify for **Taste New Zealand SouperChef Specials** Lucky Draw:

- Promotion runs from 7 September 2017 to 2 November 2017.
 - Only purchase of **Taste New Zealand SouperChef Specials** soups or soup sets will qualify for the draw.
 - Receipt completed with personal details must be dropped into the designated **Taste New Zealand SouperChef Specials** Lucky Draw box at any The Soup Spoon or The Soup Spoon Union stores in Singapore by end of business day, 2 November 2017.
 - Contact details must be complete, valid and clearly stated on the receipt.
 - The Lucky Draw is open to residents of Singapore aged 18 and above, except for employees and immediate family members of The Soup Spoon Pte Ltd.
 - ONE (1) receipt that contains the purchase of at least one **Taste New Zealand SouperChef Specials** entitles the participant to ONE (1) chance in the Lucky Draw.
 - Incomplete or ineligible entries will be disqualified.
 - The Management of The Soup Spoon Pte Ltd will randomly select winners.
 - Draw will be held at The Soup Spoon's Singapore office and winners will be notified via email and text message.
 - Each winner is only entitled to ONE (1) prize and will be notified by phone and/or email and announced on our official Facebook page.
 - Prizes will be forfeited and another winner will be selected if there is no response from winner within 14 days of notification.
 - Prizes have to be collected by winners at The Soup Spoon Headquarters, unless otherwise stated. NRIC has to be presented upon prize collection.
 - The Soup Spoon reserves the right to void an entry or disqualify a participant at their sole discretion.
 - In the event of any dispute, The Soup Spoon's decision on this promotion and on any related matter is final and no correspondence will be entertained.
 - The Soup Spoon may, at its sole discretion, substitute or replace the prizes with any other prize of equal or similar value, amend any of these terms and conditions and cancel/postpone the draw at any time without prior notice.
 - Prizes are not transferrable or exchangeable for cash or in kind.
 - By participating in the Lucky Draw, participants agree to be bound by the official terms and conditions and decision of The Soup Spoon. Any personal information submitted may be used for the purpose of the publicity of the Lucky Draw.
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Prize(s) for the draw are as follows:

1st prize:

Economy class return air tickets to New Zealand (Auckland) for 2 sponsored by Anchor. 1 winner to be selected.

2nd and 3rd prize:

The Soup Spoon dining credits worth \$288 each. 2 winners to be selected.



*Please refer to the following for terms & conditions for 1st Prize:

1. Prize and Terms and Conditions of Prize

- a) The Organiser (The Soup Spoon) will pick one winner which has complied with all participation requirements and which has, in the Organiser's sole view. The decision of the Organiser shall be final.
- b) The winning prize includes the following: Two economy class tickets to Auckland on Air New Zealand.
- c) Travel is only permitted on Air New Zealand operated service between Singapore and Auckland (NZ281/282).
- d) All flights are subject to availability in the applicable booking class for economy, in S class or below.
- e) The winner will need to confirm the flights and have the tickets issued at least one month prior to the departure date.
- f) Only applicable for the following travel dates: **01 Feb 2018 to 31 May 2018**.
- g) If the prize includes a ticket for a companion, both the winner and companion must travel together for the entire trip.
- h) Upgrades are not permitted on Prize Winner tickets and Prize Winner tickets are not eligible for Airpoints accruals or redemptions.
- i) Changes are not permitted once tickets have been issued.
- j) The prize does not include land transport (including travel to and from the airport), additional tours and ground arrangements, hotel incidentals, meals and all other activities and expenses. Any further incidentals/expenses incurred must be covered by the winner.
- k) Where prizes are unclaimed, the Organiser reserves the right to select an alternative winner from the remaining participants.
- l) The prize shall be provided as is and cannot be exchanged in full or in part for cash or cash equivalent.
- m) The Organiser reserves the right to replace the Prize with items of similar value at its sole and absolute discretion without prior notice in the event of unforeseen circumstances. The Prize is non-transferable and non-refundable.
- n) To the maximum extent permitted by law, the Organiser makes no warranties or representations whatsoever with respect to the Prize and will not be responsible nor liable for any problems and/or losses or damages thereto or arising thereto.
- o) The winner may be interviewed by the Organiser and the media. The winner will consent to public disclosure of his or her name and the results of the Promotion.

2. Liability and Responsibility

- a) To the maximum extent permitted by law, the Organiser and its agencies disclaim any and all losses, liabilities, costs, damages, expenses and/or proceedings whatsoever as a result of or in connection with the Promotion, including, without limitation, indirect, special or consequential losses or loss of profits, expenses, damages or personal injury resulting from participation in the promotion, redemption and/or usage of the Prize.
- b) The Organiser will not be liable for any error, omission, interruption, deletion, defect, delay in operations or transmission, breaches of security, Internet line failure, theft, destruction of, or unauthorised access to entries, computer glitches whether or not arising during operations or transmission as a result of server functions, viruses, bugs or other causes outside of its control relating to the Promotion including amongst other error in notification of the Prize.



3. Rights of the Organiser

- a) The Organiser reserves the right to disqualify incomplete, illegible and late entries.
- b) By participating in the Promotion, you consent to the Organiser collecting, using, disclosing and/or processing your name, details and other personal data that you have submitted to us, for purposes of advertising and/or trade publicity. This may include publishing such personal data in advertising and publicity materials. You shall not be entitled to claim ownership or ask for other forms of compensation on the advertising or publicity materials. Your information and promotion entries details shall be kept strictly private and confidential.
- c) By participating in the Promotion, you agree to be bound by the Terms and Conditions (as may be modified from time to time) and decisions of the Organiser. The Organiser's decisions in respect of the Promotion and these Terms and Conditions are final.

4. Acceptance of Terms, General Law and Disclaimer

- a) These Terms and Conditions shall be governed by and construed in accordance with the laws of the Republic of Singapore for every purpose. Any dispute arising from these Terms and Conditions shall be subject to the exclusive jurisdiction of the Singapore Courts.